

Certificate IV in Business

BSB40207

Overview

Training for Work's Certificate IV in Business is designed for students who work in a business type role and are seeking to develop and enhance their skills, knowledge and competencies. The qualification provides training in the implementation of customer service strategies, coordination of meetings, designing and producing business documents and participating in OHS processes.

The Certificate IV in Business is delivered one-on-one over a period of 12 to 24 months with up to to 10 x 1 hour training and assessment visits at the student's workplace by a qualified and experienced Industry Training Consultant.

Entry Criteria

To enrol in Training for Work's Certificate IV in Business, students must be:

- an Australian citizen or permanent resident; and
- currently employed in the business sector and in a business type role such as receptionist or office assistant.

People with disabilities are encouraged to enrol.

Programme Structure

Students are required to complete all units listed below.

BSBADM405B

Organise meetings

BSBADM409A

Coordinate business resources

BSBCUS401B

Coordinate implementation of customer service strategies

BSBITU401A

Design and develop complex text documents

BSBMKG413A

Promote products and services

BSBOHS407A

Monitor a safe workplace

BSBPMG510A

Manage projects

BSBREL401A

Establish networks

BSBRSK401A

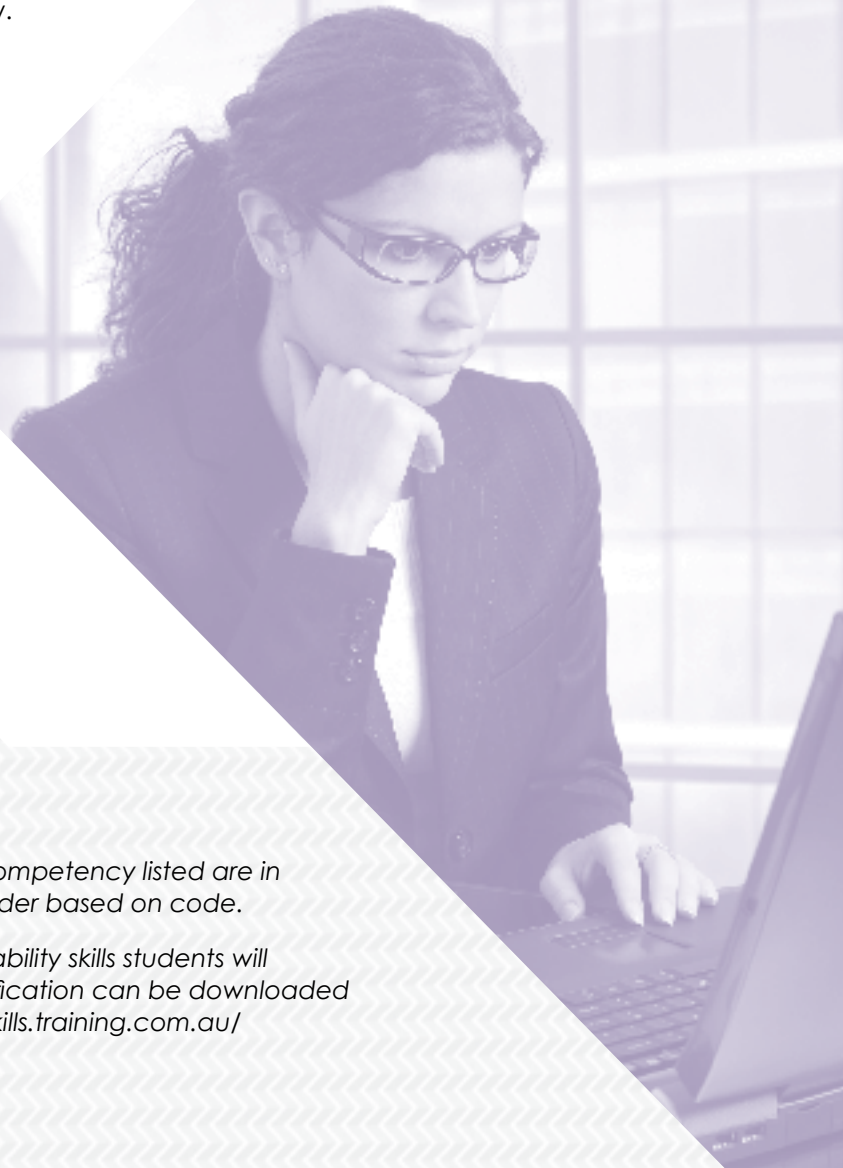
Identify risk and apply risk management processes

BSBWRT401A

Write complex documents

Please note: The units of competency listed are in alphabetical/numerical order based on code.

A summary of the employability skills students will develop through this qualification can be downloaded from <http://employabilityskills.training.com.au/>



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Recognition of Prior Learning (RPL)

Training for Work will offer all students RPL. Students may be eligible to receive recognition of prior learning for units based on their work experience and training they have previously undertaken.

Credit Transfer

Training For Work will offer all students Credit Transfer. Students may be eligible for credit transfer when they have previously completed the identical unit or a unit deemed equivalent by the training package author / developer.

Assessment

Students will be assessed in each unit using a combination of assessment tasks. The combination of assessment tasks will include:

- written assessment activities;
- practical skills observation;
- a final assessment/project; and
- a manager/peer review.

Students are required to satisfactorily complete all assessment tasks for each unit.

For each unit students will receive an outcome of satisfactory (i.e. competent) or unsatisfactory (i.e. not yet competent). Students who do not satisfactorily complete a unit will be provided feedback and the opportunity to review and resubmit assessment tasks. No additional fees are charged for students who resubmit assessment tasks.

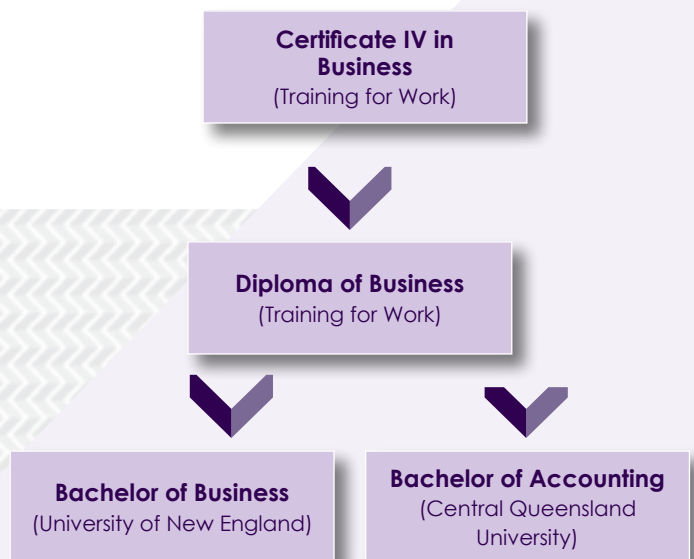
Support Services

Students may contact their allocated Industry Training Consultant at any time via telephone or email to request support. Support may include, but is not limited to,

assistance with assessment tasks and language, literacy and numeracy.

Pathways

Students who successfully complete Training for Work's Certificate IV in Business have the opportunity to further their studies and undertake higher qualifications.



Fees and Charges

For students located in New South Wales

This training is funded by the NSW Government in partnership with the Commonwealth Government.

For students located in all other Australian States / Territories

Dependent on individual student circumstances, Training for Work in conjunction with the relevant State / Territory and the Commonwealth Government may be able to access a subsidy or incentive to cover the cost of training.



**Government funded
places available**

Call 1300 885 720
for further information